



Refueler House Call: Case No. 4287-1

Patient: 3000 - Gallon Refueler Truck
Location: Northwest Ohio Public Airport
Symptoms: Malfunctioning Gorman-Rupp Pump

Case History:

Findlay Aviation and Transportation Services (FATS) was contacted about a malfunctioning Gorman-Rupp Pump on a 3000-gallon Aviation Refueler Truck. A thorough telephone interview was conducted with the customer and a preliminary diagnosis formulated. The customer scheduled a house call in order to repair the ailing refueler. The FATS Parts Department supplied the FATS Service Department with the necessary parts to conduct the repair. A FATS Service Technician was dispatched to the customer's location on the customer's requested date. Upon arrival, the FATS Service Technician performed a thorough examination where the preliminary telephone diagnosis was confirmed.

Treatment:

The FATS Service Technician drained the tank of the aviation refueler and repaired the Gorman-Rupp Pump. While on location, the FATS Service Technician performed an inspection of the Aviation Refueler Truck at the customer's request. Two other problematic conditions were uncovered and the appropriate preventative maintenance repairs completed.

After a system of quality assurance tests, the Aviation Refueler Truck was fully operational and placed back into service.

Duration of Treatment: 2 Days

If you have Aviation Refueler Equipment that is sick or suffering, contact the aviation refueler repair and maintenance experts at Findlay Aviation and Transportation Services at:

Within the United States: **1-800-469-0745**

Outside the United States: **1-419-615-3959**

You can also send us a message via our website anytime day or night at:

www.findlayaviation.com

We Make House Calls!