



## **Refueler House Call: Case No. 6492-1**

**Patient:** Refueler Truck

**Location:** Eastern Ohio Public Airport

**Symptoms:** Emergency Repairs to Damaged Refueler

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### **Case History:**

Findlay Aviation and Transportation Services (FATS) was contacted about performing emergency repairs to a refueler truck that was damaged in an accident. The operator of another vehicle backed into the subject refueler truck while in a parked position causing extensive damage to the refueler truck's ladder and minor injuries to other areas of the refueler. A telephone interview was conducted with the customer to review the extent of the damage and schedule a prompt house call. The FATS Parts Department immediately issued the FATS Service Department necessary parts to conduct the repairs and a FATS Service Technician was dispatched to the customer's location.

## **Treatment:**

The FATS Service Technician performed repairs to the refueler truck's ladder and other damage sustained in the accident. While on location, the FATS Service Technician performed a thorough inspection of the Aviation Refueler Truck and a system of quality assurance tests. The Aviation Refueler Truck was placed back into service within 48 hours of the FATS Service Technician's arrival.

**Duration of Treatment:** 2 Days

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**If you have Aviation Refueler Equipment that has been damaged or in need of repair, contact the aviation refueler repair and maintenance experts at Findlay Aviation and Transportation Services at:**

Within the United States: **1-800-469-0745**

Outside the United States: **1-419-615-3959**

**You can also send us a message via our website anytime day or night at:**

[www.findlayaviation.com](http://www.findlayaviation.com)

**We Make House Calls!**