



Refueler House Call: Case No. 7763-1

Patient: Refueler Truck
Location: South Bend, IN
Symptoms: Problem with Lubrizol Settings

Case History:

Findlay Aviation and Transportation Services (FATS) was contacted via telephone for its *"Fix It Over the Phone"* service. The FATS service technician listened as the customer explained how they were experiencing problems with adding the proper amount of Prist.

Treatment:

The FATS service technician faxed the customer a Lubrizol parameter settings sheet to follow when adding Prist to ensure the correct amounts are used.

Duration of Treatment: 1 Hour

If you have Aviation Refueler Equipment that has been damaged or in need of repair, contact the aviation refueler repair and maintenance experts at Findlay Aviation and Transportation Services at:

Within the United States: **1-800-469-0745**

Outside the United States: **1-419-615-3959**

You can also send us a message via our website anytime day or night at:

www.findlayaviation.com

We Make House Calls!