



## **Refueler House Call: Case No. 9522-1**

**Patient:** Refueler Truck  
**Location:** Southern California Airport  
**Symptoms:** Problems with flow of jet fuel

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### **Case History:**

Findlay Aviation and Transportation Services (FATS) was contacted via telephone for its *"Fix It Over the Phone"* service. The FATS service technician listened as the customer explained how problems were being experienced with the flow of jet fuel on one of their refueler trucks. After a series of questions, the FATS technician determined the problem with the fuel flow originated in the OEM circuit board.

### **Treatment:**

The FATS service technician asked the customer to ship the problematic OEM circuit board to Findlay Aviation's facilities in Ohio for inspection and repair. Upon receipt, the FATS Service

Department pinpointed the problems and repaired the damaged OEM board. The repaired OEM board was shipped back to the customer and re-installed in the refueler truck fixing the fuel flow problem.

**Duration of Treatment:** 6 Days (including shipping time)

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**If you have Aviation Refueler Equipment that has been damaged or in need of repair, contact the aviation refueler repair and maintenance experts at Findlay Aviation and Transportation Services at:**

Within the United States: **1-800-469-0745**

Outside the United States: **1-419-615-3959**

**You can also send us a message via our website anytime day or night at:**

[www.findlayaviation.com](http://www.findlayaviation.com)

**We Make House Calls!**